

Unit 516 VGP Center 6772 Ayala Avenue Makati City 1226 Philippines



**Send your Inquiries:** www.serviceitplus.com



Contact us: +63 (2) 5310-4510, +63 (2) 5310-4508,

+63 (2) 5310-4275



# Our Company

ServiceIT+ aims to harness the full potential of technology and use it as a driving force to empower businesses and enterprises. We provide cutting-edge solutions and services that enable organizations to thrive in an ever-evolving digital landscape. We are committed to delivering technology-driven excellence that empowers our clients to overcome challenges, seize opportunities, and achieve their strategic goals. We view our clients as partners on a shared journey toward success. Collaboration and open communication are at the heart of our relationships, ensuring that we understand their unique needs and challenges.

### Who We Are

- Our mission is to help people and organizations reach their full potential through our outstanding technology solutions and services
- We are a trusted advisor and implementation partner of the biggest ✓ brand names in Finance/Banking, Telco, Airline, Communications/TV Networks, Hospitality, and Technology providers
- We aim to give the best customer experience by blending the warmth, dedication, and hospitality of Filipino culture with topnotch IT expertise

## We are trusted by Enterprise customers































# What We Do

We offer you peace of mind with our security solutions that help processes and provide a better interface between IT and the business.

We are our customer's partner in their journey towards providing service excellence and in detecting, protecting, and managing the security of the entire IT operations from endpoints, applications, and infrastructure (both on-premise and in the cloud).

Our experienced and certified consultants work closely with you to develop strategies that align with your goals and ensure technology is a driver of success.

Moreover, Service IT+ provides world-class end-to-end professional services in all our domains of expertise. We provide consultancy services as well as training and education, implementation and configuration services, project management, optimization, and support services. We stay at the forefront of technological advancements to provide you with top-level solutions that keep you ahead of the competition.

Our commitment does not end with implementation. We provide ongoing support and training to ensure your team can fully leverage our solutions. We provide the tools and knowledge needed for our clients to take control of their digital futures.

## **Customer's Journey**

**Enterprise Service Management** 

- Enterprise Remote Support
- Enterprise Service Management
- Digital Employee Experience
- Enterprise Backup and Recovery
- Secure Access Service Edge (SASE)
- Endpoint Protection Platform



- Cyber Threat Intelligence
- Application and Network Performance Management
  - Unified Observability •
  - Threat Detection and Response
  - Unified Identity Platform
    - Unified Endpoint Management
    - IT Asset Management

## **OUR SOLUTIONS AND SERVICES**

Wedelivervalue. Ween surepeace of mind.



Ivanti connects industry-leading unified endpoint management, zero trust security and service management solutions to provide a single pane of glass for enterprises to secure and heal devices, and service end users. legacy ITSM tools.



BeyondTrust's unified solutions offer the industry's broadest set of privileged access management capabilities with a flexible design that simplifies integrations, enhances user productivity, and maximizes IT and security investments.



Tanium is the platform that organizations trust to gain visibility and control across all endpoints in on-premises, cloud and hybrid environments. Tanium approach addresses today's increasing IT challenges by delivering accurate, complete and up-to-date endpoint data — giving IT operations, security and risk teams confidence to quickly manage, secure and protect their networks at scale.



CrowdStrike has redefined security with the world's most advanced cloud-native platform that protects and enables the people, processes and technologies that drive modern enterprise. CrowdStrike secures the most critical areas of enterprise risk – endpoints and cloud workloads, identity, and data – to keep customers ahead of today's adversaries and stop breaches.

## **OUR SOLUTIONS AND SERVICES**

We deliver value. We ensure peace of mind.



Trellix is a global company redefining the future of cybersecurity. The company's open and native extended detection and response (XDR) platform helps organizations confronted by today's most advanced threats gain confidence in the protection and resilience of their operations.



provides an AI - powered unified identity platform to protect the world's most secure organizations. It combines access, authentication, governance, and life cycle into one solution, removing the cybersecurity vulnerabilities that result from point identity solutions.



It takes hours to monitor and manage jobs with traditional backup technologies. With Rubrik, you can set up policies for archival, replication, and data backup of local and cloud based files in just a few clicks. Securely backup and recover your data no matter where it lives. Consolidate disparate hardware and software components into a single management plane.



Riverbed enables organizations to maximize performance and visibility for networks and applications, so they can overcome complexity and fully capitalize on their digital and cloud investments. The Riverbed Network and Application Performance Platform enables organizations to visualize, optimize, remediate and accelerate the performance of any network for any application, and helps to identify and mitigate cybersecurity threats.



iboss is a cloud security company that provides organizations and their employees fast and secure access to the Internet on any device, from any location, in the cloud. The iboss cloud platform provides network security as a service, delivered in the cloud, as a complete SaaS offering. This eliminates the need for traditional network security appliances, such as firewalls and web gateway proxies, which are ineffective at protecting a cloud-first and mobile world. Leveraging a purpose-built cloud architecture backed by over 230 issued and pending patents

#### OTHER SOLUTIONS





















### **Professional Services**

- ITSM Maturity Assessment
- ITIL Consultancy and Gap Analysis
- Security Health Check
- Process Automation
- Process Streamlining Implementation and **Configuration Services**
- Project Management
- Optimization Services
- Technical Support Services
- Systems and Platform Support
- Maintenance Services
- Training and Education Services

#### **Communications & Collaboration**

- Unified Communications Solutions
- Online Meeting Software and Video Conferencing
- Webinar Platform
- Contact Center Solution

#### **Outsourced Services**

- Managed ServiceDesk Managed SOC
- Managed Security Services
- CISO-as-a-Service